



2026 FUNDRAISING DELIVERY, SHIPPING & HANDLING

Please review before selecting a delivery address

DELIVERY, SHIPPING AND HANDLING

TRUCK-LINE DELIVERY:

BUSINESS DELIVERY IS PREFERRED FOR ALL TRUCK-LINE SHIPMENTS

Customers are responsible for unloading and bringing product inside their facility. Inside delivery is not included with standard truck-line service. If inside delivery is requested or required, additional carrier charges may apply and will be passed along to the customer.

Residential Delivery: Additional charge starting at \$75.

Lift-Gate Service: Additional charge starting at \$125.

Any applicable carrier charges will be passed along to the customer.

UPS DELIVERY:

UPS does not provide inside delivery and will not call in advance to schedule delivery.

You do not need to be home to receive your UPS delivery. Packages may be left at the front door without a signature.

IMPORTANT: CHECK ALL CASES UPON DELIVERY

Inspect all cases for damage or shortages. Loss or damage must be noted on the freight bill by the driver at delivery. Do not accept damaged product unless you intend to pay for it in full. If refusing all or part of a shipment, call 1-800-523-3505 immediately and send a signed copy of the freight bill with the driver's signature. Replacement or refund processing begins after the signed freight bill is received.

CUSTOMER SERVICE

PRIESTER'S GUARANTEE: We are committed to providing the best pecans and pecan candies available and to ensuring customer satisfaction.

PROBLEMS WITH AN ORDER: Call 1-800-523-3505, Monday-Friday, 8:00 a.m.-4:30 p.m. CST. Advance authorization is required before any return. Unauthorized returns cannot be accepted.

REPORTING PERIOD: Notify us of any problem within 15 days after receiving the shipment. Replacements or refunds cannot be made after that period.

FUNDRAISING CUSTOMER SERVICE

1-800-523-3505

8:00 a.m.-4:30 p.m. CST, Monday-Friday

fundraising@priesters.com

Fax: 1-334-227-4294

SHIPPING COST:

- Free shipping on orders of \$7,000 or more; otherwise add 10% of product total. (excluding CA, OR, WA, MT, NV, AZ, ID, WY)
- CA, OR, WA, MT, NV, AZ, ID, WY: add 13% of product total (free shipping does not apply to these states).